

MONETA, *Your Touch-Tone Teller*



MONETA is a telephone inquiry and transaction service provided for you by your Credit Union. MONETA gives you instant and unlimited access at your finger tips, to the following selections:

- ◆ Savings or Checking Balance Inquiry
- ◆ Last 4 Savings or Checking Deposits
- ◆ Multiple Check Clearing Inquiry
- ◆ Loan Balance/ Payoff Inquiry
- ◆ Loan Payment Transfer
- ◆ Line of Credit Available Credit Inquiry
- ◆ Savings to Checking Transfer
- ◆ Checking to Savings Transfer
- ◆ Electronic Transactions

Remember:

Only a **MONETA** PIN will work with this system. You must enter dollars and cents because **MONETA** reads 5000 as \$50.00. A decimal point is automatically placed in front of the last two digits entered.

Use **MONETA** for convenient, confidential service 7 days a week, 22 hours a day. **MONETA** is not available between 2:00 a.m. and 4:00 a.m. To access **MONETA**, dial 865-540-8666 or toll free 1-888-818-5078.

MONETA: Welcome to Consumer Credit Union. This is **MONETA** Teller. Enter your access number.

Enter: Your account number plus 0.

MONETA: Please enter your PIN

Enter: Your four digit PIN

It's okay to interrupt **MONETA** at any time, and go directly to the inquiry menus.

1. **Inquiries** 2. **Transfers** 3. **PIN Changes** 4. **Credit Union Bulletin Board** End Call * Return to Menu #

1. INQUIRIES

1 = Share inquiry	1 = Balance	2 = Deposit history	3 = Withdrawal history	4 = Dividend history 1. prior year dividend 2. last period dividend	5 = Electronic Transactions 1. ACH 2. ATM 3. Audio 4. POS 5. Shared Branch 6. Online Banking
2 = Share Draft Inquiry	1 = Balance	2 = Multiple Draft Clearing	3 = Deposit history	4 = Withdrawal history	5 = More selections 1. specific draft 2. dividend history 1. prior year 2. last period 3. Electronic transactions 1. ACH 2. ATM 3. Audio 4. POS 5. Shared Branch 6. Online Banking
Checking Suffix Type Options					
<u>Type</u>	<u>Suffix</u>				
1	07				
2	0X				
3	0Y				
4	0Z				
<i>example acct no.</i> 0000213 076 = 1 0000333 07Z = 4					
3 = Loan Inquiry	1 = Balance & Payoff	2 = Available Credit	3 = Electronic Transactions 1. ACH 2. ATM 3. Audio 4. POS 5. Shared Branch 6. Online Banking		
4 = Club Inquiry	1 = Balance Christmas Club type 1 = suffix 08 Special Savings type 2 = suffix 0R <i>example: acct no. 000213-086 = 1</i>				
5 = Special Share Inquiry	1 = Balance				
6 = Investment history and balance	1 = Balance	2 = History			

2. TRANSFERS

1 = Share to Draft	2 = Transfer draft to share	3 = Line of Credit Advance to Draft	4 = Loan Payments via transfer 1. Transfer from Shares 2. Transfer from Drafts 3. Transfer from Club 4. Transfer from Special Share		
2 = Share Draft Inquiry	1 = Balance	2 = Multiple Draft Clearing	3 = Deposit history	4 = Withdrawal history	5 = More selections 1. specific draft 2. dividend history 1. prior year 2. last period 3. Electronic transactions 1. ACH 2. ATM 3. Audio 4. POS 5. Shared Branch 6. Online Banking
3 = Loan Inquiry	1 = Balance & Payoff	2 = Available Credit	3 = Electronic Transactions 1. ACH 2. ATM 3. Audio 4. POS 5. Shared Branch 6. Online Banking		
4 = Club Inquiry	1. Balance				
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6 = Investment history and balance	1. Balance	2. History			